



# ULTRACERA® GENERAL GUIDELINES

## REGULAR CLEANING

- Clean Ultracera® countertops daily with a sponge or soft cloth using water mixed with a mild detergent. Rinse thoroughly after cleaning to remove detergent residue and dry.
- Ultracera® is stain resistant when exposed to liquids such as wine, vinegar, soda, coffee, tea, lemon, fruit, condiments, cooking oils, and vegetable juices. It is wise to dilute and wipe the surfaces of liquids as quickly as possible.

## STAINS AND DRIED SPILLS

- Stubborn stains or dried spills may be addressed with common non-abrasive low pH household cleaners similar to Soft Scrub Liquid Gel.
- Do not use an abrasive, pad as it may scar the surface.
- To remove adhered material or dried residue, it may be necessary to first scrape the material free of the surface using a plastic putty knife.
- Rinse thoroughly after cleaning to remove cleaning agent residue and dry.
- Avoid exposing Ultracera® surfaces to chemicals with a high pH including, bleach, strippers, tarnish removers, stove-top, porcelain, and furniture cleaners. Avoid exposing Ultracera® surfaces to harsh chemicals such as potassium hydroxides. Should inadvertent contact occur, immediately and thoroughly dilute the area with water to neutralize any chemical interaction and clean the area as described above. Always practice proper procedures when handling or cleaning up chemical spills.

## CAUTIONS

- Ultracera® surfaces are heat resistant but can be damaged by rapid temperature change, particularly near the edges. Do not directly place hot cookware on a bare surface. Use hot pads to ensure adequate protection.
- Ultracera® is scratch resistant but will scar if knives or hard/sharp objects are used directly against the surface. The use of cutting boards is required.
- Countertop appliances should contain scratch-resistant feet to prevent abrasions.

## MAINTENANCE

- Ultracera® is very dense and non-porous. Using of penetrating sealants is not recommended, as is sometimes the case with natural stone products. Likewise, applying waxes or polishes is discouraged unless polishing for a high gloss.

