

QuietLok® Continental is a rigid waterproof High Density Plastic Composite flooring with patent pending technology that uses no adhesive to bond the vinyl layers together and features the 2G Pro angle/angle locking system and is installed as a glueless floating floor. The interlocking planks and tiles lock together to provide a tight water-resistant seam, can be installed over most floor surfaces, and is suitable for commercial interior applications.

GENERAL INFORMATION:

1. Flooring should be transported and stored in a neatly stacked fashion on a smooth flat surface. Be sure to inspect the run numbers/production dates on the boxes as different runs may be slightly different, once installed it becomes the installers responsibility.
2. Maintain a constant temperature between 60° and 85°F (18.33° and 29.44°C) before, during, and after installation.
3. Acclimation is ideal but not required; always acclimate when going from extreme cold to a normal heated areas. Flooring should be stored in the areas that it is going to be installed in for a minimal 24 hours to assure equilibrium.
4. HDPC Vinyl Planks or tiles should only be installed after other trades have finished and the jobsite has been cleaned and cleared of debris that could potentially damage a finished installation.
5. No additional padding is required as there is attached padding to the back of the flooring. Never install a secondary pad as this will cause issues down the road.
6. Inspect flooring for damage, defects, or shading issues before installation; claims for visual defects will not be accepted after cutting and/or installed.
7. Mix and install planks or tiles from several different cartons during installation to ensure a random appearance.
8. Leave 1/4-inch gap for expansion around the entire perimeter of the flooring.
9. T moldings are recommended at all doorways to prevent separation or buckling issues due to adjoining rooms.
10. Flooring should be protected from direct exposure to UV light by using shades or blinds when necessary.
11. All flooring will scratch, please be cautious when moving or transporting items across your floor as scratches are not a warranted issue.

PRE-INSTALLATION:

Subfloors:

QuietLok® flooring can be installed over a variety of subfloor surfaces including concrete on all grade levels, wood and many other existing hard surface floors. The subfloors must be clean, smooth, flat, solid (no movement), and dry. **Do not install planks or tiles over floors that are sloped for drainage.** Any uneven areas greater than 3/16" in a 10-foot radius should be leveled with a Portland cement-based patching compound. QuietLok Vinyl Plank is impervious to water damage, but they do not prevent the transmission of moisture. Care should be taken to keep moisture from collecting on either side of the flooring to prevent the growth of unhealthy mold and mildew.

Concrete Subfloors:

QuietLok® flooring can be installed over concrete on all grade levels; a moisture barrier is required and should consist of at least a 6-mil polyethylene film with the sheets overlapping 6" and taped to prevent moisture migrating to the flooring. Moisture vapor emissions should not exceed 5 lbs./24 hour per 1,000 sq. when tested with the Anhydrous Calcium Chloride Test in accordance with ASTM F 1869 or 85% RH in accordance with ASTM F 2170 "Standard Test Method for Determining Relative Humidity in Concrete Slabs using in situ Probes. Any uneven areas greater than 3/16 inch in a 10-foot radius should be leveled with a Portland cement-based patching compound. Holes and cracks in the cement should be patched, and expansion joints should be filled with a latex patching compound. Newly poured concrete floors must cure for a minimum of 90 days. Please note it is the person installing the floor and/or the homeowner's responsibility to ensure a smooth substrate and that any moisture or alkalinity issues are resolved prior to installing the floor. Once installed, it becomes the installer's responsibility.

NOTE: Excessive moisture may cause the growth of unhealthy mold or mildew and/or cause staining of the flooring which is not covered by our Warranty.

Wood Subfloors:

Planks or tiles can be installed over a smooth, flat, level wood subfloor, underlayment grade plywood, lauan plywood, and other wood underlayment's recommended by the manufacturer for use with floating floors. Subfloor should be flat within 3/16 inch in a 10-foot radius. Wood subfloors must be suspended at least 18 inches above the ground. Adequate cross-ventilation must be provided, and the ground surface of the crawl space should be covered with a suitable moisture barrier.

NOTE: Avoid subfloors with excessive vertical movement or deflection because subfloor movement may cause the locking mechanism to wear down, or even break. Indications of excessive deflection are subfloor fastener release, squeaking, compromised or sectional contours such as bowing or dipping in floors and uneven flooring material. Nail or screw subfloor panels to secure boards with excessive vertical movement or deflection prior to installation of the flooring material. Our warranties DO NOT cover any problems caused by inadequate substructures or improper installation of substructures.

Existing Flooring:

HDPC® vinyl can be installed over a variety of finished floors including single layer resilient sheet flooring/ tile, ceramic, marble and terrazzo. The surface must be in good condition and show no signs of excessive moisture conditions. Grout joints and heavy embossing in tile or vinyl must be leveled so they are flush with the flooring surface. Additionally, the tile may require several skim coats to achieve a flat surface. Carpet, existing floating floors, heavily cushioned vinyl floors, or vinyl floors consisting of multiple layers are NOT a suitable subfloor for installation.

Radiant Heat Subfloors:

HDPC® vinyl can be installed over in-floor radiant heating systems provided the subfloor surface does not exceed 85°F (29.44°C) at any point. The initial floor temperature should not exceed 70°F (21.11°C) for 24 hours prior, during, and 48 hours after installation. Thereafter the temperature should be gradually increased to the desired setting up to 85°F (29.44°C). Because heat does affect plastic more than wood, you may need additional room for expansion (larger expansion gap) and contraction (wider base to allow for contraction) Radiant heating systems that are installed directly on top of the subfloor surface are not recommended.

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Important Notes:

Before removing any existing resilient flooring or tiles, please consult with a flooring professional to determine if asbestos abatement is necessary to avoid exposure. See current edition of the Resilient Floor Covering Institute (RFCI) publication "Recommended Work Practices for Removal of Resilient Floor Coverings" for detailed information and instructions on removing all resilient covered structures. The products in this carton DO NOT contain asbestos or crystalline silica.

Moisture Barrier and Underlayment:

While it is not necessarily difficult to install a floating floor, you may want to consider having it done by a professional installer. Our HDPC® vinyl planks and tiles have an attached padding, so no additional padding is required or recommended. A moisture barrier is required over a concrete slab and should consist of at least a 6-mil polyethylene film with the sheets overlapping 6" and taped to prevent moisture migrating to the flooring.

Pre-installation inspection:

It is the duty of the person installing the floor to inspect all flooring before installation. If during inspection the installer or buyer feels the floors is the wrong color, improperly manufactured, is off-grade or is the wrong gloss level, he/she should NOT install the flooring. Please immediately contact the retailer from which the flooring was purchased. No claims will be accepted for flooring which is visibly wrong if such flooring is installed. Installed flooring is deemed to be visibly acceptable.

GENERAL TIPS:

- Do not secure individual planks or tiles to the subfloor as it is designed to be a floating floor.
- Do not install cabinets on top of installed flooring.
- It is recommended to separate all rooms using T molding, for separations in larger rooms call for recommendations.
- Not recommended to install outdoors, in sunrooms, or in travel trailers/motorhomes.

INSTALLATION:

Remove wall base and undercut door jambs, this can be accomplished by turning a scrap piece of flooring upside down and using a “jamb saw” or equivalent to cut the jambs.

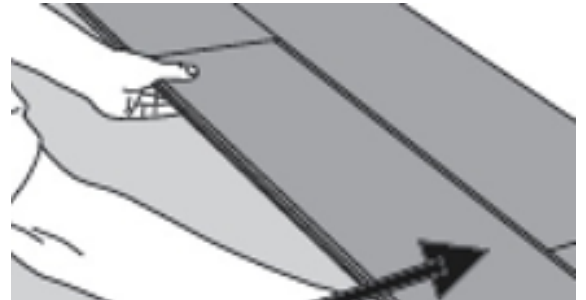
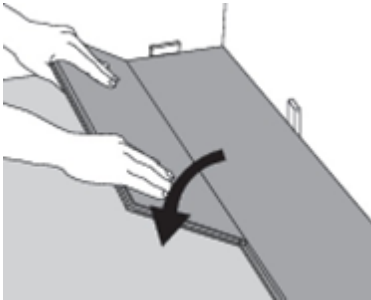
Level the substrate by sanding high spots or using a concrete based leveling agent to reduce any other floor deviations.

Sweep or vacuum the substrate to remove any debris that may affect the flooring after time.

The 2G Pro locking system is a revolutionary angle/angle system for installing the flooring without using glue. Because of the unique shape of the tongue and groove, the lock is superior:

Installation: Position the plank at a 20-30° angle to the plank already installed. Move the plank gently up and down while pushing forward, the plank will then automatically fold into place. You can either insert the tongue into the groove or the groove on to the tongue. The tongue in groove method is the most common, and the easiest. Never force the plank to lay flat, gently assist it to fold into position.

See Diagrams Below:



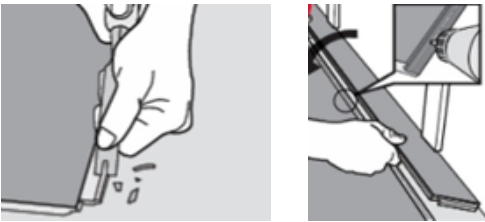
PLANK INSTALLATION:

1. First, determine how you want the flooring to run. Typically for plank products, the flooring runs the length of the room. There may be exceptions since it is all a matter of preference.
2. To avoid narrow plank widths or short plank lengths near the walls/doors, it is important to do some pre-planning. Using the width of the room, calculate how many full planks will fit into the area and how much space remains that will need to be covered by partial planks.
3. Start with a whole plank in the left-hand corner of the room with the tongue side toward the wall. Lay the first row of planks along the wall allowing a 1/4-inch expansion space. If starting the first row with a whole width plank it will be necessary to trim the tongues next to the wall, then place the cut ends next to the wall. To trim the planks, use a utility knife and a straight edge to score the top surface of the plank, then bend the plank down to separate the pieces, you can also use a VCT (Vinyl Composition Tile) or laminate cutter for end cuts; a table saw, or saber saw also works well for both end and length cuts.
4. Insert the end joints of the planks in the first row by angling the plank and pushing the ends together as you lower the plank. Use spacers between the long edge and end of the planks next to the wall to maintain the correct expansion space.
5. Start the second row using 1/3 of a plank. Place the cut end against the wall. Insert the tongue on the long side of the plank into the groove of the plank in the first row. Hold the plank in a 20° to 30° angle while applying pressure inward and down until they lock together. To complete the second and all successive rows, it will be necessary to lock the short end into the previous plank first before locking the long side of the plank. Angle the plank and push the tongue into the groove and adjust it until the tongue locks into place. It may be necessary to lift both planks slightly to lock the joint together. Complete the second row allowing 1/4-inch (6.35mm) expansion space at the end of the row.
6. Start the third row using a 2/3rd length of a plank with the cut end against the wall. Complete each row thereafter using a random layout with end joints off-set by at least 8". Plan the layout to avoid using small planks (less than 6") at the walls. The cut piece at the end of the row can often be used to start the next row provided it achieves a random layout. Always place the cut end against the wall and allow for the expansion space.

PLANK INSTALLATION (CONTINUED):

7. When angling is not possible (like under door trims or hard to access areas), you will need to remove the vertical locking portion of the groove with a chisel or scraper and glue the joints together using a latex adhesive or “Super Glue”.

See Illustrations Below:



TILE INSTALLATION:

1. Tiles should be measured equally around the room for a more uniform tile look. There may be exceptions since it is all a matter of preference.
2. To avoid narrow tile widths or short tile lengths near the walls/doors, it is important to do some pre-planning. Using the width of the room, calculate how many full tiles will fit into the area and how much space remains that will need to be covered by partial tiles and adjust accordingly.
3. Start in the left-hand corner of the room with the tongue side and end toward the wall. Lay the first row of tiles along a chalk line or equivalent and trim to fit to the wall allowing a 1/4-inch (6.35mm) expansion space. If starting the first row with a full tile it will be necessary to trim the tongues next to the wall, then place the cut ends next to the wall. To trim the tile, use a utility knife and a straight edge to score the top surface of the tile, and then bend it downward to separate the pieces; using a table saw or equivalent is another option for cutting tiles.
4. Align and attach the end joints of the tiles in the first row. Insert the tongue into the groove while holding the tile at a 20° to 30° angle to the floor. Apply pressure inward and down until the Tiles lock together (See Diagrams above), a slight tap using a tapping block may be needed. Use spacers between the long edge and end of the Tiles next to the wall to maintain the expansion space.

TILE INSTALLATION:

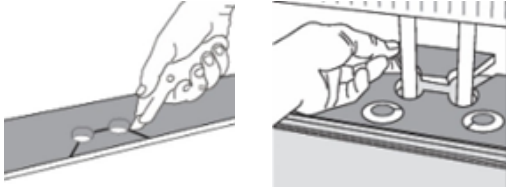
5. Start the second row using 1/2 of a tile, align the grout line as necessary or offset the tiles as desired (offset tile patterns are more structurally durable). Place the cut end against the wall. Insert the tongue on the long side of the tile plank into the groove of the tile in the first row. Hold the tile in a 20° to 30° angle while applying pressure inward and down until they lock together. To complete the second and all successive rows, it will be necessary to lock the short end into the previous tile first before locking the long side of the tile together. Angle the tile and push the tongue into the groove and adjust it until the tongue locks into place. It may be necessary to lift both tiles slightly to lock the joint together. Complete the second row allowing 1/4-inch (6.35mm) expansion space at the end of the row.
6. Start the third row offsetting the end joints of the previous tile with the cut end against the wall. Complete each row thereafter following this system. Plan the layout to avoid using small tiles (less than 6") at the walls. The cut piece at the end of the row can often be used to start the next row provided it achieves a random layout. Always place the cut end against the wall and allow for the expansion space.
7. When angling is not possible (like under door trims or tight areas), you will need to remove the vertical locking portion of the groove with a chisel or scraper to install the planks together.

See Illustrations Above:

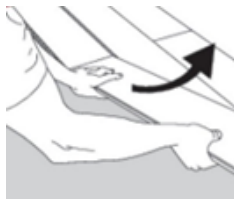
Bathrooms: When QuietLok Vinyl planks or tiles are installed in a bathroom the flooring should be installed around the toilet leaving a 1/8-inch (3.175mm) expansion space. Use 100% silicone caulking to fill the expansion space at the toilet, tub, shower, and all wet areas to help prevent surface water seepage under the floor. You can install the toilet directly on top of the vinyl flooring if there are no other cabinets or fixtures installed on top of the flooring, additionally the room would need to be separated from adjoining rooms using a T molding or transition.

Pipes: In rows where there is a pipe or other vertical object through the subfloor, make sure the object lines up exactly where two boards will meet on the short ends. Take care to measure carefully before cutting so the two boards end at the middle of the object. Use a drill or hole bit that is the diameter of the pipe or object, plus 1/2 inch for expansion/contraction. Place the two short sides of the boards together, then drill the hole centered on the joint between the boards as shown. Now you can separate the two boards and install as normal. See Diagrams 6A – 6C.

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Disassembling: Remove the entire row by carefully lifting the row at an angle and slide the row out of the lock. Disassemble the end joints by angling the plank up vertically and sliding out the plank.



TRANSITIONS, MOLDINGS, AND WALL BASE

All transition pieces should be attached to the subfloor using the track supplied with the molding, or glue down using a high grade contractor adhesive, dependent on the transition purchased. If adhered directly, be sure the transition sits firmly in the adhesive and take care not to get any adhesive on the flooring. Remove any adhesive from the surface immediately with mineral spirits and buff off any residue with a dry soft cloth. It may be necessary to place heavy weights on the transition until the adhesive dries to ensure it will lay flat. Never attach the transitions directly to the flooring.

FINISHING THE JOB:

Inspect your work, as it will cost you more if you have to come back to do a repair later. Replace original baseboards, or install matching hardwood baseboard. Install matching transitions as needed or recommended by your dealer or installer. It is not recommended or necessary to seal this floor after installation. Protect your floor from scratches by using felt pads on chair legs or furniture feet. Plastic rollers/castors can damage your flooring; if necessary try to replace with softer rubber wheels/castors. When moving heavy items like refrigerators, use at least two sheets of 1/4" Masonite or plywood while moving (sliding the appliance from one sheet to the next) to protect the flooring against scratching and gouging.

Care and maintenance of your new Luxury Vinyl Floor is essential for long term performance and appearance. Because this is a low maintenance floor, it will not require waxing or polishing. Please read the following to ensure that your floor will give you many years of service and maintain its original appearance for as long as possible.

- Use doormats outside the entry doors to your home to prevent grit, sand, and dirt and other substances such as oil, asphalt, and other contaminants from being tracked indoors and possibly stain or damage the flooring.
- Do not use rubber-backed, latex-backed, coco fiber mats, or area rugs on your flooring, as some types of backings can stain or scratch the floor.
- Use floor protectors (felt pads recommended) under heavy furniture to spread the weight and help to prevent scratches and dents. Chairs and other moveable furniture with castors should have at least 2 inches (5.01 cm) flat rolling surface. When furniture or chairs have metal caps, be sure to remove and use felt floor protectors.
- Never push or drag heavy furniture or appliances across the floor; always use strips of wood or Masonite (hardboard) to serve as a runway underneath the rollers or wheels (including dolly's) to avoid damage to the floor.
- Avoid prolonged exposure to direct sunlight as it can cause swelling, and/or the surface to fade or discolor over time. During peak exposure times to direct sunlight, we strongly recommend the use of drapes or blinds on windows and sliding glass doors.

MAINTENANCE:

- Sweep, dust mop, or vacuum regularly; please be aware that vacuum beater bars can sometimes cause damage to the floor.
- When necessary, damp mop the floor with a standard no-wax vinyl floor cleaner; do not use waxes or polishes as they will increase the gloss level, turn yellow, decrease slip resistance, or build up over time. This will turn your low-maintenance floor into a high maintenance floor.
- QuietLok does not recommend the use of steam cleaners on our vinyl flooring.
- This flooring has excellent resistance to common household stains and will not be affected by most household spills. Help prevent stains by wiping up spills with a clean damp cloth immediately; the longer the stain sits, the more likely it will create a permanent stain.
- Difficult spills can be soaked for 5 – 15 minutes in a heavy-duty vinyl cleaner or mineral spirits; carefully scrape up excess with a dull knife, remove the rest of the residue with soft nylon pad or soft bristle brush, then rinse and wipe with a clean white cloth.

REPAIRS:

Scratches can easily be repaired by using scratch repair kits designed for vinyl flooring, or by using a colored marker that will blend the scratch into the rest of the plank. In the unlikely event that a plank is damaged for whatever reason, the simplest method is to disconnect the planks carefully (protecting the tongue and groove edges) until the damaged plank can be removed. Then replace the damaged plank with a new one and re-assemble the disconnected planks. This typically works for planks that are close to the two long perimeters of a room. For damaged planks that are not close to the perimeter, you may have to remove the damaged planks and insert new planks without removing entire rows, this is easily achievable.

1. Using a utility saw or equivalent, cut out the center of the damaged plank and leave approximately a 1 - 2-inch strip attached to the inner portion of the adjacent planks.
2. Carefully cut back from the four corners of the plank to the inside edges, this is the space left by the cut-out plank.
3. Remove the plank edges carefully from the adjacent planks making sure the tongues and grooves of the adjacent planks are not damaged.
4. Using a sharp utility knife, remove the tongue strip on both the long and short ends of the replacement plank. In addition, remove the corner of the groove on the short end of the replacement plank for easier insertion.
5. Position the replacement plank by engaging the groove into the tongue of the adjoining plank and wiggle into place. Use "superglue" or equivalent to hold the replacement plank in place with its adjacent planks.